



Please read our [terms & conditions](#).

Terms & Conditions

1. Course Rules

We expect and hope that all students registered with **Grey's College (UK)** will have a course to remember and make every effort to show respect at all times to fellow students and members of **Grey's College (UK)** staff.

The course rules outlined below are designed to ensure that all the students and staff of **Grey's College (UK)** (and it's agents therein) are able to enjoy any courses free from any unpleasant, intimidating or aggressive behaviour and in safety.

The breach of any course rule stated below may result in dismissal from the course. Furthermore, any student who breaks the law or displays aggressive, intimidating or racist behaviour will face instant dismissal from the course. Should a student face instant dismissal, the student will be withdrawn from the course with immediate effect and will need to return home at the parent's expense at the earliest possible opportunity.

- All damage to property, equipment and Classrooms will be charged to the student.
- Gratuitous or wilful damage to College property, public property or other students' property may result in dismissal from the course.
- Consumption or possession of alcohol by students of any age is not permitted and will result in dismissal from the course.
- Drug-taking or possession of drugs will result in instant dismissal from the course.
- Smoking is not permitted in any part of the College.
- Racist or intimidating behaviour towards another student or member of staff will result in dismissal from the course.
- Personal mobile phones must be turned off during all lessons and scheduled activities.

2. Welfare

Grey's College (UK) takes full responsibility for the welfare and safeguarding of all students during their time on the College site

All students have the right to fully enjoy and participate in the programme they have booked. **Grey's College (UK)** reserves the right to terminate the programme of any person or group at their own cost if their behaviour causes distress or damage to others on the programme or who break local laws.



Students need to be in good mental and physical health when starting a course. Any matters relating to health must be declared upon course application. **Grey's College (UK)** reserves the right to terminate the programme of any person or group at their own expense if their medical condition affects their ability to participate normally on any programme.

Grey's College (UK) cannot be held liable for damage, injury or accident to students' persons or property.

3. Payment and Deposit

A non-refundable deposit of 10% per person needs to be paid within 14 days of receiving the booking acceptance from **Grey's College (UK)**.

A further 30% of total balance must be paid no later than 2 months before the course starts.

Remaining Balance must be paid to **Grey's College (UK)** no later than four weeks before arrival.

4. Cancellation

All cancellations must be made in writing and take effect from the date we receive such notice. The following charges apply for courses cancelled:

Cancellation fee 4 weeks or more before commencement: 30% of the course. Less than 4 weeks before commencement: 100%. No fees are refunded once the student has commenced the course.

5. Changes

Grey's College (UK) reserves the right to change details of its services, including courses, facilities, accommodation and course dates, where circumstances beyond the company's control necessitate such changes or where the number of enrolments is not enough to operate a course viably.

6. Public Holidays

If a course includes a public holiday then there is no reduction in the course fees. Please note we do not run classes on these days.

Public Holidays in 2016: **New Year's Day January 1, Good Friday March 25, Easter Monday March 28, Early May Bank Holiday May 2, Spring Bank Holiday May 30, Summer Bank Holiday August 29, Christmas Day December 25, Boxing Day Holiday December 26, Christmas Day (Substitute Day) December 27.**

7. Travel arrangements

Course participants are responsible for their own travel arrangements to and from the UK.

Airport transfers are not included in the fees and can only be arranged upon request.

8. Accident & medical insurance

Every student must have appropriate insurance and provide a document with the student's name and date of coverage as proof. Copies of all such insurance policies and evidence that all premiums have been paid needs to be sent to **Grey's College (UK)**. The company recommends that all students take our own insurance which is tailored to the needs of international students. **Grey's College (UK)** is able to provide insurance for all students at a cost of £10 per person per week.

8.1 Using NHS services

Visitor from the European Economic Area (EEA) are strongly advised to bring a valid European Health Insurance Card (EHIC), otherwise they may be charged for their healthcare. The EHIC is free of charge and everyone can apply or renew a card via the official EHIC online application form: <https://www.ehic.org.uk/Internet/startApplication.do>

EHIC provides state healthcare at a reduced cost -sometimes free. It covers individual for necessary treatment allowing them to continue their stay until their planned return.

Dental treatment is not free of charge and the cost of treatment starts from £18.50.

For more information please visit:

<http://www.nhs.uk/NHSEngland/AboutNHSservices/uk-visitors/Pages/accessing-nhs-services.aspx>

9. Expulsion

Grey's College (UK) reserves the right to expel or evict from the course any student whose conduct is unsatisfactory according to the '*course rules*' as outlined above or at the discretion of the College Manager and or Director of **Grey's College (UK)**.

10. Promotional activity

Grey's College (UK) reserves the right, unless we are advised to the contrary by the parent/guardian in writing, to use photographs or video clips of our students as part of **Grey's College (UK)**'s promotional material.



Students will be asked to fill out a questionnaire at the end of the course. **Grey's College (UK)** reserves the right to use this material in future promotion.

11. Agents

All the above terms are applicable to direct students and Agents unless variations are expressly agreed between the Agent and **Grey's College (UK)** in writing.

12. Liability & Changes

Grey's College (UK) has public liability Insurance. Nothing in these terms and conditions shall operate to exclude any liability of **Grey's College (UK)** for personal injury or death caused by the negligence of the company or those employed by the company.

The details of the programme have been published in good faith. We reserve the right to make any changes or alterations to any aspect of the course, in the event of unsuitable weather conditions or other factors beyond our control.

13. Force Majeure

Grey's College (UK) is not liable in the event where it is unable to fulfil any service to which it is contractually bound because of fire, natural disaster, acts of government, failure of suppliers or subcontractors, labour disputes or other reasons which are outside its control.

14. Resolution of dispute

In the event of a dispute between an individual student and the College, procedures are in place to facilitate the resolution of the dispute. Any complaint should first be made to the student's Centre Manager/Academic Director. Each complaint will be fully investigated provided that it is received within a month of the course ending and all fees have been paid.

Grey's College (UK) and its staff and representatives will not be liable for loss, damage, cost or injury to persons or property howsoever caused, except where liability is expressly imposed by law. **Grey's College (UK)** will not be liable in the event that any service contracted to be supplied by **Grey's College (UK)** becomes impossible to supply for any reason or any cause outside the control of **Grey's College (UK)**.

15. English Law

English Law shall apply to the contract, and the parties agree to submit to the non-exclusive jurisdiction of the English Courts.